



QUALITY POLICY

We're proud of ESSE Clearing Ltd.'s 20 years of experience. Our founding principles ensure that we provide excellent client service. To continue achieving this, we believe that clients must export and import easily. Which is our reason for existing.

Management affirms the Company's continued dedication to quality management through:

- Strict adherence to all relevant customs regulations and standards.
- Timely and efficient processing of declarations through streamlined procedures.
- Invest in training and development of our staff to keep our workforce at the forefront of industry standards.
- Embrace changes in the regulatory environment and technological advancements to ensure our services evolve with the industry.
- Smart ESG-driven data management system through our ESSE Tracking System to ensure clients have access to their declaration documents without the need for printouts; and flexible storage options to suit clients' needs.

We will continuously improve our processes and services through regular reviews and feedback from our clients. We will strive to enhance our quality standards, ensuring that we remain a leader in the customs clearing industry. At ESSE Clearing Ltd., we are not just a service provider; we are your trusted partner in navigating the complexities of customs clearance with ease and efficiency. Quality is not just a policy; it is our promise.

Our Quality Objectives are our Key Performance Indicators. A copy will always be available on request.

Melanie Hopes

Melanie Daryl Hopes
MANAGING DIRECTOR