



## CLEARING AGENTS' MANAGEMENT MODULE WHAT YOU NEED TO KNOW

Question	Answer
<i>What is CAMM?</i>	<ul style="list-style-type: none"><li>➤ The Clearing Agents' Management Module (CAMM) is one of the initiatives that ZRA has implemented in its modernization drive. It is a web-based solution which enables importers and exporters to electronically appoint and dis-engage customs clearing agents of their choice.</li><li>➤ CAMM can be accessed by both Individuals or Companies involved in the importation or exportation of goods.</li><li>➤ The CAMM can be accessed on the ZRA website and enables importers and exporters to electronically appoint and dis-engage Customs Clearing Agents of their choice.</li></ul>
<i>What is the legal provision for this?</i>	<ul style="list-style-type: none"><li>➤ Section 184 of CAP 322 of the Laws of Zambia</li><li>➤ It provides an automated form of the “written authority” as prescribed under Section 184 of Chapter 322 of the Laws of Zambia, which states that “Any person making an application to transact on behalf of another person should have a written authority in a prescribed form”</li></ul>
<i>What is Changing</i>	<ul style="list-style-type: none"><li>➤ The electronic appointment of a clearing agent/s on the CAMM will become a mandatory requirement for importers and/or exporters to have their goods cleared on the Customs system (ASYCUDAWorld)</li></ul>
<i>Who is affected?</i>	<ul style="list-style-type: none"><li>✓ All Taxpayers involved in importing and exporting</li><li>✓ Government Ministries</li><li>✓ Beneficiaries of various government incentives</li><li>✓ Clearing agents</li></ul>

	<ul style="list-style-type: none"> <li>✓ The General public who intend to import or export goods.</li> </ul>
<b><i>What happens when an importer/exporter electronically appoints a clearing agent?</i></b>	<ul style="list-style-type: none"> <li>➤ The electronic appointment of a clearing agent by an Importers/exporters will allow them to process customs declarations on ASYCUDAWorld through the appointed clearing agents linked to their TPIN.</li> </ul>
<b><i>Is there a limit to how many clearing agents one can appoint?</i></b>	<p>Importers/exporters can appoint up to ten (10) clearing agents of their choice.</p> <p>Those who wish to appoint more than ten (10) clearing agents, can write to the office of Assistant Commissioner – Credibility and Controls for consideration.</p>
<b><i>What are the benefits of CAMM</i></b>	<ul style="list-style-type: none"> <li>✓ Mitigating TPIN abuse</li> <li>✓ Reducing Customs Fraud</li> <li>✓ Reducing the Debt Stock for ZRA</li> <li>✓ Reducing revenue leakages</li> <li>✓ Reduced cost of doing business</li> <li>✓ Guaranteed business</li> <li>✓ Promotion of good working relationship among all players in the customs clearance process</li> </ul>
<b><i>How do I ensure TPIN is not abused?</i></b>	<ul style="list-style-type: none"> <li>✓ Taxpayers are encouraged to ensure correct details are captured and updated on the TPIN profiles so that they receive notifications of any transactions on your TPIN.</li> <li>** Any unauthorized transactions on the Taxpayer TPIN should be quickly reported to ZRA.</li> <li>✓ CAMM is aimed at curbing the abuse of TPINs particularly where a TPIN is used to register and clear goods without the consent of the TPIN owner.</li> </ul>
<b><i>Will my TPIN be accessible to clearing agents who I have not electronically appointed to handle my customs clearance business?</i></b>	<p>No. Only clearing agents appointed by the Taxpayer will have access to the TPIN.</p>

***How do I access the CAMM?***

To appoint a clearing agent on CAMM, visit the ZRA website [www.zra.org.zm](http://www.zra.org.zm), select Customs, then

- Click on Customs Portal
- Sign in to your account using the same credentials you use for TaxOnline.
- Once successfully signed into the account select Customs Licensing
- On the left-hand side under Agent Management click on Consignee Requests,
- Click on Appoint Agent(s) to appoint a clearing agent of your choice.

\*\* All appointment requests will have to be electronically accepted/ approved by the selected clearing agent/s.

\*\* Where the taxpayer wishes to cease the relationship with their appointed agent/s, they can electronically disengage the clearing agent/s

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[www.zra.org.zm](http://www.zra.org.zm)